



Social Welfare Board

Patee Market Health Center
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St. Joseph, MO 64503

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Linda Judah
Executive Director

James McMillen, MD
Medical Director

Deborah Borchers
Operations Director

Serving the healthcare needs of the underserved of the City of St. Joseph and Buchanan County since 1913.

Social Welfare Board Board of Directors Minutes June 22, 2021

Social Welfare Board

Members

Robert Stuber, MD, President
Carol Burns
Dan Kellogg
Nancy Nash
Rex Robinson
Tom Russell

Rex called the June 22, 2021 board meeting to order at 3:00 p.m. from Rogers Pharmacy's Conference room at 3705 N. Belt Highway, St. Joseph, MO

Board members present: Judge Kellogg, Dr. Stuber, Nancy Nash, Rex Robinson, Tom Russell and Carol Burns.

Staff present: Linda Judah, Deborah Borchers and Dr. McMillen

Ad Hoc:

Ron Hook, Buchanan County
Commissioner
Bill McMurray, St. Joseph City
Mayor

I. Minutes: The minutes of the May 25, 2021 meeting were reviewed. Judge Kellogg moved to approve the minutes and Rex seconded the motion. Motion carried.

II. Old Business: None

III. New Business: Director Reports:

1. Director of Operations-Deborah Borchers
Financials

Deborah presented the financials for May 2021. Nancy Nash moved to accept the financials. Carol Burns seconded the motion. Financials were filed for audit.

2. Linda Judah, Executive Director's report follows:

Personnel: Search for nurse continues; workflows are being amended. Job post for nurse on LinkedIn, zip recruiter and FaceBook continue; revising work flows for the medical clinic

COVID-19:

- Creating a proposal to the City's CDBG fund for COVID related equipment.
- Works continues with Americares and Project Finish Line...two grant initiatives.
- Continued work with COVID HELPLINE line with Sostento through SWB's existing phone line continues.

Westside:

- Prep work continues for the federal Title X audit
- Hired nurse to replace retiring nurse...she will begin in August
- ARC – participating in monthly meetings.
- CQI roll out plan continues...met with Aspen company to discuss the creation of a Westside APP.

FOFC Board Members

Dr. Jimmy Albright, President
Patty Ziesel, Treasurer
Kristie Arthur
Pam Brock
Merry Burtner
Karen Corder
Col. Kevin Echterling
Ashley Hess
Janet Kropp
Melissa Lawyer
Lisa Little
Gail McMillen
Roxanne Miller
Denise Moore
Marsha Rosenthal
Toni Sawyer
Frank Sindelar
Deborah Weems, MD
John Wilson
Rachael Wilson

25 AUG 25 AM 10:25

CITY CLERK



Recognized by the NCQA for our quality of patient care.

- Managing work plans for Title X program
- Facilitating monthly staff meetings
- Managing navigation grant through SMHW; attending SMHW monthly meeting

Medical:

- Ongoing facilitation of the medical and Quality Assurance meetings
- Participating in weekly MDR meetings
- Assisting with the Million Hearts Partner meeting (June 15th at 10:00 AM) that is focusing on health equity and disparities.
- Managing the Care Signal diabetic initiative...attending meetings
- 2021 Continuity in Care Grant Program – decision pending

Agency as whole:

- **Prepped for the Employee Appreciation breakfast...6/23/2021**
- Issuing weekly clinic news publication to staff;
- Issuing the Clinic Beat
- Trauma Informed Care project- continues...
- Waiting for the determination of two foundation requests to U.S. Bank
- Participating in the State Exec monthly meetings for NAFCC
- Participated in the Unmet needs meeting

Dental: CDBG contract for the 21-22 fiscal year finalized and deliverables verified. \$1000.00 donated in honor of Dr. Curry's retirement to the Bridwell Fund

FOFC: Working with new Social Media Consultant Julie Garey on FOFC funded social media campaign; working with special events committee for 2022 event; working with Network for Good on account issues.

Initiatives: MAFCC- Americares initiative regarding Vaccine hesitancy
Serving on the NAFC's Advisory work group....assisting with the 2021 Symposium speaker selection panel

IV Operations:

Linda reviewed current the status of the Strategic Plan. All objectives of the strategic plan have been accomplished or continue per the developed time line. Linda discussed the prospects of developing a new strategic plan for 2022-2025. In order to obtain input from the staff part of the October staff retreat will be devoted to the strategic plan; thereafter the board will meet to conclude the strategic plan process.

Linda presented the score card that has been developed to report the clinic's deliverables to NCQA. The Employee appreciation breakfast is taking place tomorrow at 7:30. The Board of Directors are invited.

Deborah presented the monthly stats as follows:

Statistics for May

MEDICAL CLINIC

1/1/21 THRU 5/31/21 AVERAGE

Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
82	57	80	9.4	63.0%
115	87	87	9.1	100%
57	47	47	7.0	100%
21	17	17	11.0	100%
237	155	237	10.4	66.2%
29	19	31	11.2	49%
52	34	58	8.1	67.7%
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
593	416	557	9.5	78.0%

WESTSIDE CLINIC

1/1/21 THRU 5/31/21 AVERAGE				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
210	129	246	8.0	50.9%
89	58	143	7.5	44.7%
Scheduled	Total Seen	Capacity	average Seen Per Day	% Capacity
299	187	389	7.75	47.8%

DENTAL CLINIC

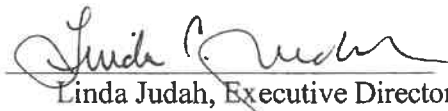
1/1/21 THRU 5/31/21 AVERAGE				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
171	148	150	8.5	99.1%
92	73	117	6.5	62.5%
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
263	221	267	7.5	80.8%

IV. Clinic updates: See Director's notes above.
Meeting adjourned at 4:30 p.m.

Next board meeting scheduled August 24, 2021



Rex Robinson, Acting President



Linda Judah, Executive Director