



Social Welfare Board

2021 NOV 16 PM 5:00

Linda Judah
Executive Director

Patee Market Health Center
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James McMillen, MD
Medical Director

Serving the healthcare needs of the underserved of the City of St. Joseph and Buchanan County since 1913.

Deborah Borchers
Operations Director

Social Welfare Board Board of Directors Minutes October 26, 2021

Social Welfare Board Members

Robert Stuber, MD, President
Carol Burns
Dan Kellogg
Nancy Nash
Rex Robinson
Tom Russell

Dr. Robert Stuber called the October 26, 2021 board meeting to order at 3:00 p.m. from the Rogers' Pharmacy conference room at 3705 N. Belt Highway, St. Joseph, MO.

Board members present: Dr. Stuber, Nancy Nash, Rex Robinson, and Carol Burns.
Absent: Judge Kellogg and Tom Russell

Staff present: Linda Judah, Deborah Borchers and Dr. McMillen

Ad Hoc:
Ron Hook, Buchanan County
Commissioner
Bill McMurray, St. Joseph City
Mayor

I. Minutes: The minutes of the September 28, 2021 meeting were reviewed and stood approved by the board president.

FOFC Board Members

Dr. Jimmy Albright, President
Patty Ziesel, Treasurer
Kristie Arthur
Pam Brock
Karen Corder
Col. Kevin Echterling
Taira Garvey
Ashley Hess
Janet Kropp
Melissa Lawyer
Lisa Little
Gail McMillen
Roxanne Miller
Denise Moore
Carol Robb
Toni Sawyer
Frank Sindelar
Jennifer Soper
Mark Struthers
Deborah Weems, MD
John Wilson

II. Old Business:

Linda reviewed RSMO 205.770 that discusses the board's governance and terms. Over time, board appointments and terms have become non-staggered; a plan to address these issues is proposed under new business. Linda presented the by-laws; the board will review them in January 2022. Linda presented the revised vaccine policy. Carol moved to accept the vaccine policy, mandating COVID vaccine only; seconded by Nancy; motion carried.

III. New Business: Director Reports:

1. Director of Operations-Deborah Borchers Financials

Deborah presented the financials for September 2021. Nancy Nash moved to accept the financials. Carol Burns seconded the motion. Financials filed for audit.

2. Linda Judah, Executive Director's report follows:

Personnel:

COVID-19:

Work continues with Americares and Project Finish Line...two grant initiatives...one for the clinic and another for the Missouri Association of Free Clinics.

Westside:

ARC – participating in monthly meetings.

CQI work plan continues...Working with Apple/Aspen Media to create an APP for Westside....

Managing work plans for Title X program



Recognized by the NCQA for our quality of patient care.

- Facilitating monthly staff meetings
- Managing navigation grant through SMHW; attending SMHW monthly meeting
- Participated in Title X's Formula Workgroup
- Served on an educational panel with the Junior League

Medical:

- Ongoing facilitation of the medical and Quality Assurance monthly meetings
- Participating in weekly MDR meetings
- Submitted NCQA year-end report to NCQA pertaining to core measures: Access; care coordination; risk stratification; clinical quality measures; resource stewardship; patient experience
- Managing the Care Signal diabetic initiative...attending meetings
- Monthly NP meeting

Agency as whole:

- Issuing weekly clinic news publication to staff;
- Issuing monthly Clinic Beat
- Trauma Informed Care project- continues...
- Participating in the State Exec monthly meetings for NAFCC
- Attended Chamber's Leadership lunch and learn: "How to Lead the Way to Picture Perfect change."
- Organized the Staff retreat

Dental: Received the MDAF grant.

Miscellaneous:

- Attended the MWSU convocation 9/30/2021**
- Attended Mosaic Life Care Trauma symposium**
- ECHO's Covid series**
- Project Finish Line CDC Standing call**

FOFC: Oriented 4 new board members

Initiatives:

- MAFCC- Americares initiative regarding Vaccine hesitancy
- Beginning year 4 with Roadmap to Health Equity...objective to establish a nationwide quality data infrastructure to systematically report quality measures for FCC's.
- President of MAFCC – managing the Americares grant for MAFCC;
- Participating in the State Leads monthly meetings with NAFC
- Serving on the Women's Health Advisory Council to Department of Health & Senior Services

IV Operations:

An employee of the Social Welfare Board would like to continue to access SWB services while not on the clock, as she cannot afford the \$5,000 co-pay. Deborah will check with the agency’s insurance carrier to determine open enrollment restrictions. The board will readdress in November.

Linda presented the proposed board member schedule whereby a County and City appointee would go off together in subsequent years in an effort to avoid all terms expiring within the same year. Nancy moved to accept the proposed schedule and proceed with a discussion with City and County officials; Carol seconded the motion. Motion carried.

Strategic Planning update: Linda sent out to all staff the mission, vision, the clinic’s values and asked they write down 3 wishes and 3 priorities for the clinic to be accomplished over the next 2 -3 years. Linda collated the results prior to the staff retreat. The grouped responses were distributed at the retreat and staff were asked to identify their three highest priorities/wishes. Linda will chart the results and share with the board at the strategic planning retreat.

Miranda Akers, NP is planning a Giving Hope Fundraiser for November 13, 2021 at Bartlett Park to benefit the Social Welfare Board’s patient relief fund.

Deborah presented the monthly stats as follows

MEDICAL CLINIC

September				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
579	418	528	8.8	65.9%

WESTSIDE CLINIC


September 2021				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
342	218	336	13.2	67%

DENTAL CLINIC

September 2021				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
298	286	328	8.5	82%

IV. Clinic updates: See Director's notes above.
Meeting adjourned at 4:35 p.m.

Next board meeting scheduled November 16, 2021


Dr. Robert Stuber, President


Linda Judah, Executive Director