

City of
St. Joseph
Missouri

CITY CONNECT

ENGAGING RESIDENTS WITH MUNICIPAL OPERATIONS AND SERVICES • 2025 FALL/WINTER EDITION





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Contact Us

City Hall

1100 Frederick Avenue
Monday-Friday, 8 a.m.-5 p.m.
816-271-5300

City Clerk

City Hall, Room 303
Monday-Friday, 8 a.m.-5 p.m.
816-271-4731

City Manager

City Hall, Room 307
Monday-Friday, 8 a.m.-5 p.m.
816-271-4680

Civic Facilities

Civic Arena 816-271-4838
Missouri Theater 816-271-4628
Nature Center 816-271-5499

Customer Service

Utility Billing
City Hall Room 101A
Monday-Friday, 8 a.m.-5 p.m.
816-271-4751

Fire Department

Headquarters
401 South Seventh Street
816-271-4603

Health Department

904 South 10th Street
Monday-Friday, 8 a.m.-5 p.m.
816-271-4764

Animal Services

701 Lower Lake Road
816-271-4877

Human Resources

City Hall, Room 101C
Monday-Friday, 8 a.m.-5 p.m.
816-271-4674

Municipal Court

County Courthouse
411 Francis Street
816-271-4688

Parks & Recreation

1920 Grand Avenue
Monday-Friday, 8 a.m.-5 p.m.
816-271-5500
Bode 816-271-5506
Fairview 816-271-5350
REC Center 816-271-5512
JRP 50+ Center 816-271-4666
Aquatics 816-271-5519

Planning & Community Development

Community Development
816-271-4609
Building Development
816-271-4645
Planning 816-271-4658
Property Maintenance
816-271-5342

Public Works & Transportation

Landfill
816-253-1120
Recycling Center
816-232-4401
Rosecrans Memorial Airport
816-271-5374
Street Maintenance
816-271-4848 (24/7, 365 days)
Transit
816-233-6700

Police Department

501 Faraon Street
Emergency: 911
Non-Emergency: 816-271-4702

Cover Photo:
The bronze statue, "No Turning Back," located at the intersection of Frederick and Faraon, is one of many public art displays commemorating St. Joseph's rich history.



City of
St. Joseph
Missouri

 City of St. Joseph, MO
Government

 citystjoemo

 citystjosephmo

 City of St. Joseph

 www.stjosephmo.gov

Welcome!

From City Manager Mike Schumacher

Thank you for taking the time to enjoy our first city newsletter. It is important that we, as your local government, focus on communicating with our customers, and this semi-annual newsletter will help us accomplish that goal. Your communications team and department directors have worked hard to improve how we connect with our customers. Included in this newsletter, you will find important information about what each department is doing to serve you.

I am honored and proud to be part of this incredible organization as we strive to improve how we serve our customers and work with our community partners to make St. Joseph what we already know it is, an unbelievable place to call home. From our incredible history, museums, parkways, trail systems and so much more, we have plenty to be proud of.

Our customers have made our priorities clear by providing feedback through our citizen survey: improved code enforcement, police services and communications. This publication is a direct response to assist us in improving communication and serving this community.

Code enforcement is a high priority, and that has been heard by your elected officials, as shown by an increase in funding to address blighted properties. Your police department continues to deliver results with an increased focus on communications to highlight the outstanding work they do to keep our community safe. Please follow us on our social media platforms (shown at right) and enjoy this publication to see what this team has and will accomplish in the future to serve you.

As we work with our residents and key partners, one thing is clear. It will take all of us, as one team, to ensure that we make this community everything we already know it is and what it can be. #WeBelieveInStJoseph!





Partnership Spotlight

The St. Joseph Chamber of Commerce is a lot more than ribbon cuttings, Parties on the Parkway and Shop St. Joseph. While the Chamber is made up of mostly small businesses and dedicates a lot of resources to their support, its economic development division is always hard at work attracting and retaining jobs.

So far in 2025, the Chamber has announced:

- 248 new projected jobs
- An average annual salary of \$51,366
- Total capital investment of \$210 million
- A job growth rate of 6.3% from January 2025 to July 2026

“This year has been impressive because we’ve seen success in both business attraction and expansion,” said Natalie Hawn, president and CEO of the St. Joseph Chamber of Commerce. “Every city in the country is competing for new attraction projects, so it’s very exciting to get a win in that department. But it’s also of the utmost importance to help our current companies continue to expand – keeping our residents employed and making livable wages.”



ST. JOSEPH
Chamber of Commerce

3003 Frederick Avenue
Suite A
St. Joseph, MO 64506
816-232-4461
saintjoseph.com

Announcements:

- **St. Joseph Regional Port Authority** -- \$2 million investment
- **Nortian Foodtech, LLC** – Attraction Project -- \$22.3 million investment and 138 new jobs
- **Steve Craig STJ Hotel Group** – Attraction Project -- \$60 million investment of two new hotels and one conference center
- **Daily's Premium Meats LLC** – Expansion Project -- \$95 million investment and 90 to 115 new jobs. This will double its current capacity, and St. Joseph will provide 5% of the nation's bacon.
- **Schutz Container Systems** -- \$31 million investment and 20 new jobs

In the realm of workforce development, the Chamber continues to make strides with many projects with the St. Joseph School District, including Apprenticeship Signing Day. This year, 37 students at Hillyard Technical Center signed to carry out apprenticeships with St. Joseph employers as part of the Northwest Missouri Regional Apprenticeship Program. This helps students gain training for careers after high school and employers make connections with potential employees.

The sixth annual Educator Externship Program was held with 20 teachers and counselors spending time with five major employers, learning about careers at each business. The information they learn in the summer is valuable when they relay it to students about future career choices.

In October, two major workforce development

events were held – Manufacturing Day and the My Success Event. Manufacturing Day brings students into companies so they can learn first-hand about career paths. The My Success Event is held at the Civic Arena, and thousands of high school students from the entire region attend to talk with employers ranging from finance and health care to arts and public service.

While a lot of workforce development involves readying today's students for tomorrow's jobs, the Chamber also works to address employers' needs right now. The Community Job Fair was held Sept. 23 and is consistently one of the most highly attended job fairs in the region.

Also, the Chamber runs a year-long digital ad campaign for talent attraction. This campaign informs potential residents about job offerings in St. Joseph and displays the quality of life, which makes St. Joseph a desirable place to live and work. Some ads push people to the Chamber's jobs board at jobs.saintjoseph.com.

Regarding filling jobs, one problem St. Joseph faces is having adequate housing for middle-income earners. Employers find that many of their new hires would live and work in St. Joseph, but have to live elsewhere because of a lack of comfortable, affordable housing options.

"We were very excited to have worked to bring the first new apartment complex to be built in St. Joseph in more than 20 years," Hawn said. "Because of partnerships with Buchanan County, the City of St. Joseph, Realtors and developers, a new 178-unit complex will be built near the Shoppes at North Village. It won't solve all of our problems, but it's a good start."





CAPITAL IMPROVEMENTS PROGRAM

Project Update

New South Side fire station

The city is in the initial phases of constructing a new Fire Station 10 at 303 East Hyde Park Ave. When complete, the facility, which will include modern amenities such as a sauna for detoxification after fires and larger bays for today's fire trucks, will replace a station at 101 Illinois Ave. that is more than a century old.

The new station location was chosen to be closer to the majority of properties in the area, which will enable the department to better meet its goal of responding to a fire or other emergency in under four minutes. There also is room for future expansion, if needed.

The new station has an estimated cost of approximately \$5 million, which is being funded by the current Capital Improvements Program, and is expected to be open in early 2027.





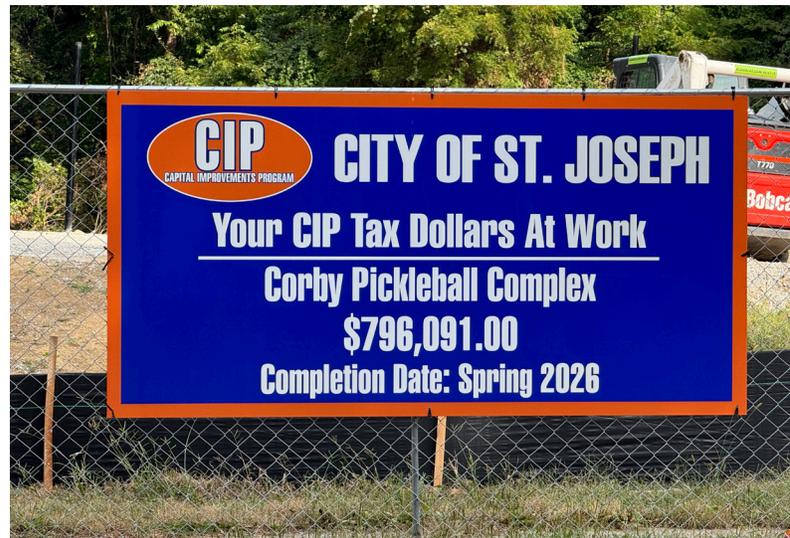
Civic Arena restrooms

The St. Joseph Civic Arena has undergone significant improvements for the past several years, reestablishing it as the foundation for drawing crowds downtown. The latest completed project, consisting of a \$2 million upgrade to the restrooms, continues to modernize the facility’s infrastructure, positioning the arena as a destination venue for larger and more diverse events. If you’ve never been, or it’s been a while since you’ve attended an event at the arena, you should check it out. From sports and recreation to trade shows and entertainment, the St. Joseph Civic Arena has downtown covered.

The next CIP project for the arena will provide equipment replacements and upgrades to the facility’s HVAC system.

Corby Grove pickleball courts

As the sport of pickleball continues to grow in popularity, both competitively and for leisure, the demand for dedicated courts is on the rise. Thanks to \$500,000 from the voter-approved CIP program and nearly \$300,000 from the Parks Sales Tax, the Corby Grove pickleball courts are well on their way to completion. The fully fenced and lighted facility, located on North 22nd Street just south of Corby Pond, will have eight new courts, bringing the St. Joseph Parks and Recreation Department’s total to 15 dedicated outdoor courts.



Scan the QR code to view all CIP projects, schedules and updates



of North Ninth Street and Mount Mora Road on the west and east, and Lincoln Street and Frederick Avenue on the north and south. A second neighborhood will be chosen in the spring, while efforts in the College Hill Park area remain ongoing.

Once a neighborhood is selected, staff from the police department and codes division walk through the area together to identify concerns and look for ways to address them. An increased law enforcement presence is added, parking enforcement is stepped up and code officers target areas in need of cleaning and weed abatement, along with any vacant buildings that should be secured or potentially moved toward demolition.

In the College Hill Park neighborhood, police responded to more than 210 calls for service and made more than 50 arrests from July through September. Officers self-initiated almost 160 interactions in the neighborhood in September alone as the first full month of the new initiative got underway. A camera trailer has been placed in College Hill Park to monitor crime, and demolition and code enforcement efforts are proceeding on vacant buildings.

City staff also are holding community meetings in the area to learn about resident concerns and develop ways to address them.

Planning for an Oct. 25 community safety fair at College Hill Park involved multiple city departments, including fire and health. Safety fair activities include neighborhood cleanups, access to resources like smoke detectors and health and safety education. The fairs are a way for police, code officers and other city staff to engage with residents in a non-enforcement setting.

The efforts aim to result in decreased crime and code violations, along with a greater sense of satisfaction and safety among residents.



Police, codes using shared data to coordinate neighborhood improvements

A new partnership between the St. Joseph Police Department and the city's codes division brings efforts to reduce crime together with improving livability for residents in selected neighborhoods.

Two areas each year will receive increased attention as part of a holistic approach that aims to make neighborhoods safer through not only increased police enforcement but also cleanup and educational efforts. Knowing that blight, vacant buildings and crime often go hand in hand, city officials are looking at police and code violation data and overlaying maps of where issues are prevalent to determine areas that would benefit from a concentrated effort to improve the lives of citizens.

The first area chosen for this initiative is the College Hill Park neighborhood, with boundaries

Police raising profile of safety programs

The St. Joseph Police Department is stepping up visibility around several ongoing initiatives to enhance community safety.

Traffic enforcement efforts at high-crash intersections

Officers are placing special emphasis on traffic enforcement at five specific intersections each month where accidents are most often occurring. While many times these areas are along or near the Belt Highway, because data is reviewed monthly, officers can stay on top of current problem spots around the city and move operations accordingly. At these locations, residents will notice one officer or as many as three or four patrols based in the area to watch for dangerous driving and cite those violating the law. Officers also check for any environmental factors that need to be addressed to improve safety in the area. From July through September, a total of 108 traffic and warning summonses were issued at the top five high-crash intersections during special enforcement operations.

Parking enforcement

The police department assumed parking enforcement duties from the public works department earlier this year, expanding a program that previously focused on just the downtown area to the entire city. Two civilian parking enforcement officers are on patrol looking for vehicles that are not in compliance with city ordinance, including those that are illegally parked, not properly tagged or abandoned. The program aims to improve the appearance of neighborhoods while also addressing safety issues caused by vehicles that are abandoned or impeding traffic. Having non-commissioned staff assigned to this task frees up police officers to address other issues.

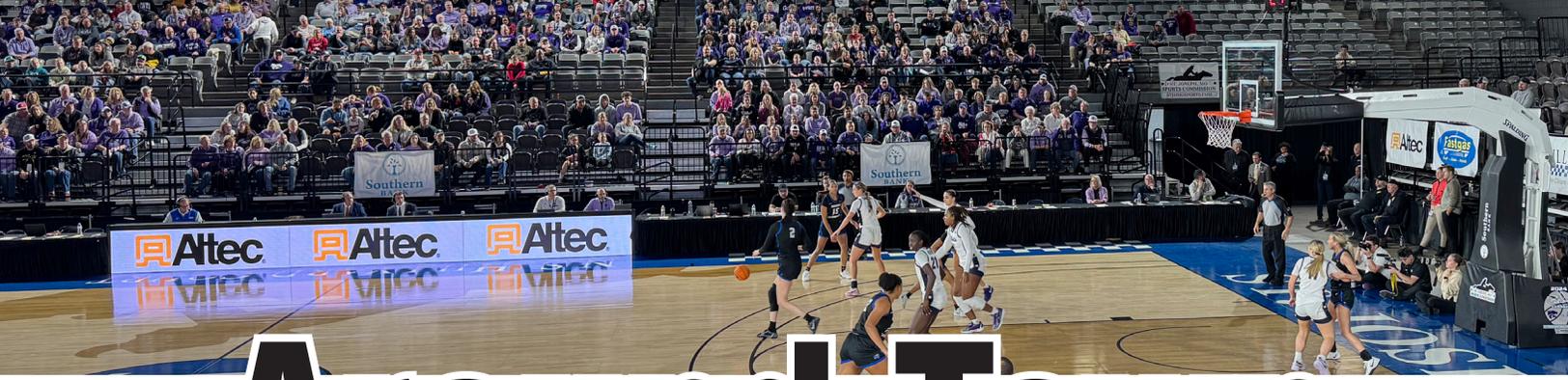
Citizens can report parking concerns on the city's website at www.stjosephmo.gov. After clicking the "Report a Concern" button on the home page, residents can enter information about the vehicle and its location. Citizens also can call the police department's non-emergency number at 816-271-4777 to report a concern.

Shield Check

For years, business owners have been able to ask for monitoring of their property when closed to watch for suspicious activity or any signs of forced entry. The police department has enhanced that service by adding a new program called Shield Check. Officers now place door hangers at properties that have been checked, which include the name of the officer, the time and the date of the visit.

To request monitoring of a business, residents can fill out a request online by going to www.stjosephmo.gov and navigating to the police department's page under "government." The watch residence/business form can be found by clicking "forms and requests."





Around Town

Upcoming events at city facilities

Division II Women's Basketball Central Showcase

November 14 and 15
St. Joseph Civic Arena

Mamma Mania!

November 15, 7:30 p.m.
Missouri Theater

MIAA Volleyball Championships

November 20 through 22
St. Joseph Civic Arena

Artrageous!

November 20, 7:30 p.m.
Missouri Theater

Holiday Light Ceremonies

November 28
Krug Park 6 p.m.
Hyde Park 6:30 p.m.

Bill Snyder Classic

December 7, 2 p.m.
St. Joseph Civic Arena

Mayor's Christmas Party

December 13, 10:30 a.m. to noon
Bode Ice Arena

SJFSC & Griffon Gliders Christmas Show

December 12 through 14
Bode Ice Arena

Holiday Hoops

December 17
St. Joseph Civic Arena

Christmas in Killarney

December 12
Missouri Theater

Saint Joseph Symphony "Holiday Cheer 2025"

December 20, 7 p.m.
Missouri Theater

National Skate Month

January 25, 1:30 to 3 p.m.
Bode Ice Arena

"Spread the Love" Public Skating Session

February 14, 1 to 3 p.m.
Bode Ice Arena

*A jar of peanut butter or jelly
donated to Second Harvest for a
free public session

Barron Ryan: Songs for Lovers

February 14, 7:30 p.m.
Missouri Theater

MJ-The Illusion

March 14, 7:30 p.m.
Missouri Theater

Saint Joseph Symphony "Women's March"

March 28, 7 p.m.
Missouri Theater

*For a full calendar of events,
visit www.stjosephmo.gov*





Joyce Raye Patterson 50+ Activity Center

There is always something happening at the JRP 50+ Activity Center! Programs and services include line dancing, work out classes, presentations on numerous topics, billiards, mah jong and so much more. The cafeteria serves lunch, carry-out or dine-in, from 11 a.m. to 12:30 p.m. Tuesday through Friday. Scan the QR code for the latest schedule.

REC Center League Sign-Ups

Registration for the 2026 Spring/Summer Youth Volleyball League will begin in mid-February and run through early April. Registration for the 2026 Spring Adult League will begin in early January and run through early March. Scan the QR code for league registration information and sign-ups.



Remington Nature Center

Located on the beautiful Missouri River in historic St. Joseph, the Remington Nature Center shares the wonders of nature, as well as local history with visitors from around the world. Scan the QR code to find out what's happening at the nature center.

Bode Ice Arena

From public sessions to learning to play hockey, party rentals and skating lessons, there is something for everyone to enjoy at the Bode Ice Arena. Scan the QR code for the latest schedule.





Into the holiday spirit

Join the City and the Parks & Recreation Department for a night of fun and celebration as the holiday parks officially open for the season on Friday, Nov. 28.

The first lighting ceremony will kick off at Holiday Park at Krug Park as the switch is flipped at 6 p.m. Enjoy some light refreshments at the lagoon circle.

Then at 6:30 p.m., Hyde Park transforms into the South Pole as light refreshments will be served to those in attendance at the gazebo.

Kids and kids at heart can visit Santa at Krug Park every Friday and Saturday night prior to Christmas Eve. The last night to visit Santa will be Saturday, Dec. 20.

Santa will also be responding to letters placed in the mailbox at the top of Holiday Park again this year. Letters will need to have names and return addresses on them.

Visitors can enjoy both displays nightly from 6 to 10 p.m., weather-permitting. The last night to view the festive light displays will be Sunday, Jan. 4, 2026.





Project Update

In August 2021, voters approved a half-cent sales tax to help restore and improve our green spaces, parks and parks facilities. The 10-year Parks Sales Tax revenue generated will be used for parks projects which were identified by the citizens' committee. Some of the projects currently in progress include:

Krug Park

Work is already underway on the \$11.75 million project at one of the city's most beloved parks. The project is being completed in multiple phases and includes significant renovations to several areas of the park. Work on the Krug Bowl amphitheater began first, with the castle, children's circus, picnic shelters and restrooms following. The project is set to be completed in the fall of 2027. Additional information about the project can be found at www.Krugparkproject.com.

Hyde Park Field 6

Serving as a key athletic space for youth sports leagues, Hyde Park Field 6 will be getting a renovation to meet the needs of the community. In September, City Council approved \$305,000 to be used for installation of a new fence and backstop, reconstruction of the infield and upgrades to the irrigation system and outfield areas.

Fairview Golf Course

Located on more than 200 acres, Fairview Golf Course is one of the oldest courses located in Northwest Missouri. This \$1.5 million improvement project includes renovations to the pedestrian bridges, dredging of three ponds and upgrades to the sprinkler system.

Felix Street Square

In the heart of downtown is Felix Street Square, a gathering place for music and other outdoor events. The park in the square, named for jazz musician Coleman Hawkins, helps bring life to summer evenings and holiday festivities. This estimated \$1 million project will replace the gazebo and stage.



Fire department sees upgrades and enhancements



Knowing that every second counts in an emergency, the St. Joseph Fire Department has its focus on upgrades that enhance speed and target improving the city's ISO rating.

A new training facility, a replacement truck and a dispatch system improvement all aim to boost firefighter performance and have a positive impact on the city's Insurance Services Office (ISO) rating, which is used in setting homeowner and business premiums.

The city's ISO rating is being reviewed this fall. The lower a city's ISO rating is, the more property owners can save on their insurance premiums. The city's current ISO rating is a 3 on a scale that ranges from 1 (a top rating) to 10.

Live fire training facility

The fire department is moving forward with the construction of a live fire training facility on city-owned property near Rosecrans Memorial Airport after being awarded a nearly \$117,000 Military Community Reinvestment Grant through the Missouri Department of Economic Development. The city will provide matching funds for the project, and a starter facility is expected to be in place by May 2026.

The modular facility, which resembles the appearance of a shipping container, can be arranged in various configurations to enable firefighters to train in different types of building scenarios they may encounter. Currently, St. Joseph firefighters must use other facilities for training that do not offer the ability for them to get the desired three hours of live fire instruction annually. Having its own facility will allow the St. Joseph Fire Department to meet that goal.

The fire department hopes to add to the structure with future grants and funding to increase its training experiences.

Westnet alert system

A new alerting system installed in August at the city's communications center speeds up the dispatching of emergency calls. The internet-based Westnet system allows automated dispatching of fire personnel while a communications center operator remains on the line with callers to gather more information in an emergency.

Previously, operators needed to take information from callers and then switch over to another system to dispatch firefighters verbally to the location where they are needed. The Westnet system uses an automated voice to dispatch firefighters as soon as an address is obtained, while the operator stays on the line with the caller.





Westnet also offers a layer of redundancy to other computer-aided dispatching systems already in place in the communications center. The \$420,500 project, which includes the system, its installation and two years of service cost, was paid for with funds from the American Rescue Plan Act.

New ladder truck

After a three-year build process, the fire department is receiving a new \$1.5 million rear-mount ladder truck at Station 5, located at 4810 Frederick Avenue. It replaces a 25-year-old front-line ladder truck and was paid for with money from the city's 2019 CIP funds.

The new truck will greatly improve the department's out-of-service time for repair and maintenance. The older vehicle will become a reserve that can be used when another truck is undergoing maintenance or repair, allowing a backup the fire department has never had.





Animal Shelter progress continues



The building continues to take shape at the new St. Joseph Animal Shelter, located at 3409 South Belt Highway.

This project is supported by \$3.4 million in Capital Improvement Program funds and \$1.6 million raised by the Friends of the Shelter. Discussions about moving the shelter from its existing site at 701 Lower Lake Road have been underway for more than a decade.

Ellison-Auxier Architects provided design services for the new facility, which utilizes an existing city-owned building on the property that will be significantly expanded with new construction. E.L. Crawford is the construction contractor for the project.

The new shelter will include about 13,000 square feet of space, an upgrade from the current 8,000-square-foot facility. In addition to separate holding areas for cats and dogs, it will have more space for adopters to interact with pets, an infirmary for animals in need of care, a dedicated intake spot and an office area for staff. It will also include more parking spaces for the public.

The new shelter is expected to open in June 2026.

Animal Services

701 Lower Lake Road
Tuesday-Sunday
1 to 5:30 p.m.
816-271-4877



To view current adoptable pets, scan the QR code

Codes focusing on cleanups

With improving community appearance and enforcing code ordinances identified as key issues of concern by a resident survey this spring, fresh initiatives are taking aim at blight, cleaning up trash and weeds and enhancing citizen safety.

Dangerous building demolition

Abandoned buildings are a critical area where the city is focusing resources, as they can become a safety issue due to structural instability and unauthorized people getting inside them. To get some of the most serious problems addressed, the city has budgeted to demolish 25 dangerous buildings this year. While officials continue to encourage property owners to take care of issues on their own, new expectations have been established and the process is being sped up in cases where the city needs to step in and take action to protect neighboring properties and public safety. Several demolitions are out for bid and others are in the hearing stages.

Vacant lot cleanup

Every week, code enforcement staff drive through the city with an eye out for vacant lots and other areas that need trash and weeds cleared. When identified, owners of these properties are sent letters immediately and given 10 days to correct any violations. If they do not comply, the city quickly assigns the work to a contractor to clean and clear these lots.



Mowing and weed abatement

Cutting grass and clearing weeds is happening on an ongoing basis. The city also has established a partnership with the Missouri Department of Transportation to increase maintenance on its properties, particularly in areas around interstate ramps to improve visibility for drivers, along with overall appearance at entrances to the city. Any items like tires, trash, lumber, limbs, brush and cars are cleared at the time of mowing.

Abatement costs are now assessed on county tax bills

While the city has always billed property owners for any code violation cleanup work done on their behalf, collecting those payments has been an issue. To address this, the city has entered into an agreement with Buchanan County to add these costs to property tax bills. Beginning this November, those who owe the city for work done to correct code violations will find those costs included on their tax bills as a special assessment on the property.



AI upgrade boosts city street efforts



A new technology tool is driving the city's efforts to address concerns with street conditions throughout St. Joseph.

The public works department will begin using a new software called RoadAI this winter. The St. Joseph City Council approved the purchase of the service in September.

The technology uses a smartphone attached to a vehicle to record and scan roads for cracks, potholes and other defects. The data gathered is then immediately uploaded to a software that generates a rating of the street within hours, so officials can quickly and accurately determine areas most in need of attention.

RoadAI replaces the traditional rating method of using a road supervisor to drive the streets and make evaluations by hand. The AI technology greatly improves the speed of rating the city's 440 center-line miles of streets and costs about half as much as having the work done solely by a staff member. It offers an objective, data-driven way to determine maintenance and overlay project priorities.

Road ratings drive the city's annual list of streets scheduled for the asphalt overlay program.

The software also generates an inventory of road signs, crosswalks and other street markings, something the city currently doesn't have.

RoadAI is a key component in developing the city's new 10-year street master plan, which aims to address concerns identified in a survey of St. Joseph residents last spring.

The cost for RoadAI is \$15,380 in the first year and was supported by funds from the city's transit program. The ongoing cost of the software is \$23,000 annually.

St. Joseph streets by the numbers:



Center-line miles of road covered

Lane miles covered by the asphalt overlay program in 2025



Potholes patched July through September 2025

Tons of salt spread during the winter of 2024/2025



Report a pothole or road concern

Go online to stjosephmo.gov
Select "Report a Concern" followed by
"New Request"
or
Call 816-271-4848

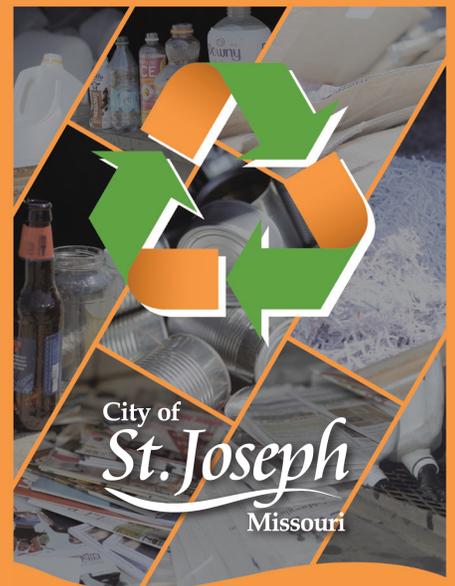


We're still digging

The opening of the newly constructed Cell 8 at the St. Joseph Sanitary Landfill was an important step in the facility's future, which remains a top priority for the City of St. Joseph. Since its opening in late July, Cell 8 has been receiving approximately 833 tons of trash per day, and the base sand layer of the cell has been covered. The 7.2-acre cell is expected to have a lifespan of three years or more.

Excavation work on Cell 9, adjacent to Cell 8, is progressing well, thanks to a much smaller area of cap rock, which takes longer to remove and is hard on equipment. Excavation of the 6.3-acre cell is currently estimated at more than 30% complete. Despite the smaller acreage, Cell 9 will have a larger capacity than Cell 8 due to the surrounding topography, hopefully giving a lifespan of more than four years.

New cell construction is just one part of ensuring the longevity of the landfill. Operational costs, contracted work and regulatory compliance, along with closure and post-closure costs, necessitate periodic fee increases. The St. Joseph City Council passed an ordinance in June authorizing a \$10 per ton increase in January 2026, and another \$10 per ton increase in January 2027.



RECYCLING CENTER

3405 S. Belt Highway
816-232-4401

Wednesday through Saturday
7:30 a.m. to 6 p.m.

Accepted Items

Newspaper

Magazines

Mixed Paper

Paper Shredding

Corrugated Cardboard

Glass

Plastics (PET#1 & HDPE#2)

Tin/Aluminum

Motor Oil or Antifreeze

We do not accept Styrofoam
or plastic bags at this time.

Know before you go

Scan the QR code
for guidelines and restrictions





MacArthur Drive

Bonds for Bridges program reaches end of the road

The recent completion of a project on MacArthur Drive wraps up the city's Bonds for Bridges program, a \$20 million initiative that saw significant improvements made to 15 structures during the past four years.

In June 2020, voters approved the issuance of general obligation bonds for the purpose of acquiring rights-of-way and constructing, reconstructing, extending, repairing and improving bridges, streets and related infrastructure throughout St. Joseph. Work on the first bridge began on King Hill Drive in the fall of 2021, with the most costly project, a surface deck replacement of the MacArthur Drive Bridge, reaching completion in the late summer of 2025.

Projects completed as promised as part of the Bonds for Bridges program are:

- King Hill – Complete rebuild costing \$1.13 million
- 22nd Street – Complete rebuild costing \$1.97 million
- 11th Street – Complete rebuild costing \$1.76 million
- 13th Street – Complete rebuild costing \$1.79 million
- Fifth Avenue – Complete rebuild costing \$1.76 million
- Lovers Lane – Complete rebuild costing \$1.7 million
- Gene Field Road – Complete rebuild costing \$1.86 million
- MacArthur Drive – Surface deck replacement costing \$3.49 million
- Sixth Street Viaduct – Rebuild of bridge approaches and sidewalk costing \$992,000
- Huntoon Road – Replaced a one-lane bridge with a box culvert costing \$879,000
- Woodbine Road – Replaced with a bigger box culvert costing \$270,000
- Pettis Road – Replaced with a bigger precast box culvert costing \$593,000
- 36th and Monterey – Replaced with a bigger box culvert and street resurfaced costing \$455,000
- Northwest Parkway – Replaced with prefabricated bridge costing \$507,000
- Hyde Park Cable Pedestrian Bridge – Replaced with prefabricated bridge costing \$461,000



Northwest Parkway



22nd Street



Sixth Street Viaduct

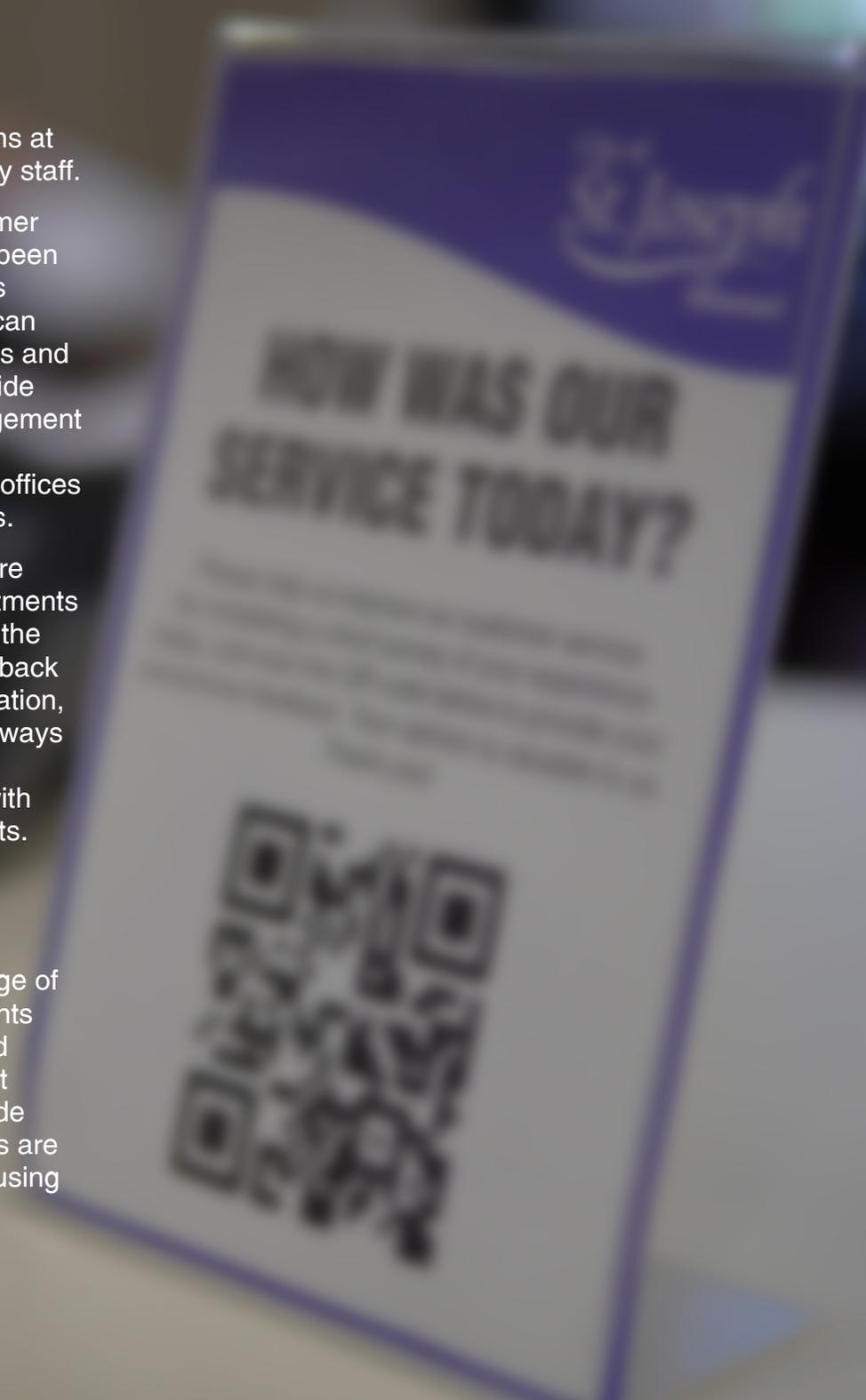
QR codes offer new option for customer service feedback

Residents are seeing some new signs at locations where they interact with city staff.

As part of its effort to improve customer service, signs with a QR code have been placed at city facilities where citizens interact with employees. Residents can scan the code with their smartphones and be directed to a short survey to provide anonymous feedback on their engagement with city staff at payment centers, recreational facilities, administrative offices and other customer service locations.

When citizens scan the code, they are asked to choose from a list of departments to rate their level of satisfaction with the service provided and leave any feedback they have. Providing detailed information, both about positive interactions and ways staff can improve, helps city leaders develop best practices for working with customers throughout all departments.

The customer service improvement initiative is an outgrowth of a citizen survey conducted by the city in the spring that sought opinions on a range of topics, including areas where residents had concerns and felt leaders should focus attention. Feedback can be left for any department using the QR code found on the signs, and the residents are encouraged to share their thoughts using this technology.





City implements new electronic bidding process

The City of St. Joseph has a new electronic process to streamline bidding procedures, which is expected to reach more potential vendors, alleviate errors, ensure a fair selection method and result in cost savings.

The IonWave software went live on the city's website in September, having been planned since spring. The new electronic system is designed to modernize the way the city manages its procurement and bid opportunities.

The City of St. Joseph previously used a manual bidding process, requiring vendors to physically submit their proposals. Bid review, scoring and award decisions were conducted manually at the department level, resulting in inconsistencies and inefficiencies across procurement operations, potentially leading to missed opportunities for competitive bidding.

IonWave allows the city to post and manage solicitations electronically, eliminating physical submission requirements and making it easier and more efficient for vendors to access bid opportunities, send proposals and stay informed about procurement activities. This move aligns with the city's efforts to centralize its procurement process and increase transparency, efficiency and vendor engagement.

The new electronic system also restructures the bid review, scoring and awarding process by placing it entirely under the management of the procurement division within the finance department. Procurement will oversee the entire bid process from start to finish, ensuring its integrity and transparency and guaranteeing a standardized approach to bid evaluations, reducing inconsistencies and eliminating the potential for bias in decision-making.

Vendors interested in doing business with the City of St. Joseph need to register as a supplier in the IonWave system by visiting stjosephmo.ionwave.net.

With the new system, the city can reach more vendors, as anyone registered with IonWave can bid on City of St. Joseph opportunities. Those who are registered are notified when the city is seeking goods or services that match categories the vendor has selected. Having more bidders means the city can get a wider range of options, ensuring the best pricing.

To see the City of St. Joseph's active bidding opportunities, anyone interested can go to stjosephmo.ionwave.net.

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Mayor



Marty Novak
At-Large



Kenton Randolph
At-Large



Jeff Schomburg
At-Large



Randy Schultz
At-Large



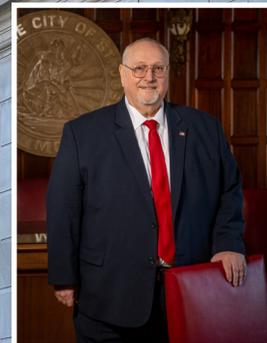
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